



Ground Ambulance Rates & Charges General Information

The Bureau of Emergency Medical Services and Trauma System (“Bureau”), sets the general public rates ambulance services may charge based on initial rate applications and applications to adjust current rates.

An **Automatic Rate Adjustment** is granted and calculated pursuant to Arizona Revised Statute “A.R.S.” §36-2234(G). The rate increase is based on an average of two factors, the percentage change in Transportation Consumer Price Index and Medical Care Consumer Price Index.

The 2026 Calendar Year Automatic Rate Adjustment is **1.8%**

A.R.S. §36-2239 states, “A. An ambulance service that applies to adjust its rates or charges shall automatically be granted a rate increase equal to the amount determined under section 36-2234, subsection G, if the ambulance service is so entitled. An automatic rate adjustment that is granted pursuant to this subsection and that is filed on or before April 1 is effective June 1 of that year.”

If an automatic rate adjustment application is filed after April 2nd it may become effective prior to June 1 of that year.

General Rate Adjustment applications are reviewed and evaluated by the Bureau, who makes a recommendation on the applications received. The Department may approve rates as requested or approve amended rates based upon Bureau recommendations.

The ground ambulance service rate schedule reflects the current general public rates for Advanced Life Support (ALS), Basic Life Support (BLS), Mileage, Standby/Waiting and Subscription Service. The “Rates Effective Date” column represents the date when the last adjustment was granted by the Department to a particular ambulance service.

Pursuant to A.R.S. § 36-2232(A)(8), an ambulance service operating under a Certificate of Necessity (CON) is required to file annual financial reports not later than 180 days after the completion of its annual accounting period. The Bureau requires ambulance services to report financial data using the Ambulance Revenue and Cost Report (ARCR).

Questions concerning general public rates can be answered by contacting the Rate Analyst at (602) 364-3150. Information regarding current rates and charges can also be obtained by writing to the Bureau of Emergency Medical Services and Trauma System, Ambulance Services Section, 150 North 18th Avenue, Suite 300, Phoenix, Arizona 85007.

Katie Hobbs | Governor

Debbie Johnston | Director